TREND MICRO™

Trend Micro™

HOSTED EMAIL SECURITY

Stop spam. Save time. Sleep easy.

Email is mission-critical, but spam and email-based malware are growing exponentially and it's difficult to keep up. With the rise of targeted spear-phishing, even your savviest employees can mistakenly click on a malicious link and expose your enterprise to cybercrime. At the same time, other critical IT projects are demanding your attention, but that doesn't mean you can afford to neglect email security maintenance and potential targeted attacks.

Trend Micro™ Hosted Email Security™ is a no-maintenance-required solution that delivers continuously updated protection to stop spam, malware, spear phishing, ransomware, and advanced targeted attacks before they reach your network. Email Encryption is included in the base offering.

Hosted Email Security customers are covered by a contractually-binding Service Level Agreement (SLA). If we don't deliver, you're eligible for money back.[1]

Hosted Email Security protects Microsoft® Exchange™, Microsoft® Office 365™, Google Apps, and other hosted and on-premises email solutions. It protects more than 50,000 companies around the globe.

All emails from EMEA customers are routed to data centers in Germany. Emails from the rest of the world are routed to data centers in the U.S.

Protection Points
- In the cloud

Threat Protection
- Spam
- Viruses
- Spyware
- Spear-phishing
- Targeted attacks
- Ransomware

> "We signed up for the free 30-day trial license of Trend Micro Hosted Email Security and our spam problem disappeared overnight."
>
> Rico Horsley, Partner
> Metro Law

WHAT HOSTED EMAIL SECURITY CAN DO FOR YOU

Stops spam and targeted attacks
- Helps you reclaim productivity and bandwidth
- Rated #1 for stopping spam and phishing attacks, achieving the highest catch rates in **independent competitive tests by Opus One**
- **99%+ spam blocking** with no more than .0003% false positives and zero email-based viruses
- Protects organizations from spear phishing, ransomware, and advanced targeted attacks
- Provides time-of-click protection against malicious URLs in email messages – rewrites and analyzes URLs at the time of click and blocks them if they are malicious

Saves time
- Helps free your time to implement critical business initiatives
- No maintenance required since Trend Micro experts continuously implement all updates, patches, and hot fixes 24x7
- Spam quarantine managed by end users—not IT staff

Gives you peace of mind
- **100% service availability** with no more than one minute of mail delivery latency
- Included policy-based encryption automatically enforces compliance requirements and protects confidential information
- The **Trend Micro™ Smart Protection Network™** cloud-based global threat intelligence rapidly identifies new threats and continuously improves protection against known threats
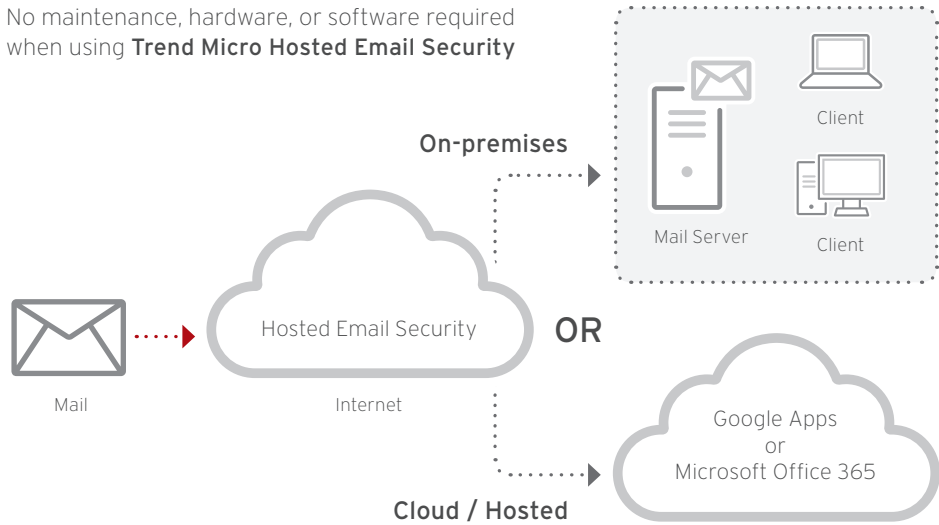- Included 24x7 technical support gives you extra peace of mind

BLOCKS RANSOMWARE BEFORE IT EVER GETS TO YOUR USERS

- Detects and blocks ransomware with malware scanning, anti-spam and file (including executables and macro) scanning
- Gives you advanced threat protection with cloud sandbox malware analysis, social engineering protection and zero-day and document exploit detection
- Uses web reputation to protect against web links in emails that are malicious

SERVICE LEVEL AGREEMENT PROVISIONS	HOSTED EMAIL SECURITY
Availability	100% uptime
Virus protection	Zero email-based viruses
Spam-blocking effectiveness	99% or better
False positives	No more than .0003%
Support responsiveness	Matches incident severity
Email delivery latency	No more than a one minute latency

[1] Money-back remedies are defined in the Trend Micro Hosted Email Security Service Level Agreement.

No maintenance, hardware, or software required when using **Trend Micro Hosted Email Security**

On-premises

Client

Mail Server

Client

Mail

Hosted Email Security

Internet

OR

Google Apps
or
Microsoft Office 365

Cloud / Hosted

Protection from spear phishing -
See how easy it is to integrate Trend Micro Hosted Email Security with Office 365

Targeted Attack Protection

Hosted Email Security provides protection against targeted invasions using enhanced social engineering attack protection, web reputation, and advanced threat detection engine. It also employs cloud-based threat analysis to block highly targeted email attacks by using exploit detection and sandboxing. Integration of these components enables you to defend against targeted attacks. This comprehensive targeted attack protection is included in Hosted Email Security at no extra charge.

Social Engineering Attack Protection

Detects spear phishing emails by correlating email components, such as the header, body, and network routing using our new **Social Engineering Attack Protection** technology.
Includes protection for **Business Email Compromise (BEC)**, a popular phishing technique mainly using executive spoofing.

Enhanced Web Reputation

Enhanced technology from the Smart Protection Network scans URLs embedded in emails and blocks URLs leading to malicious sites.
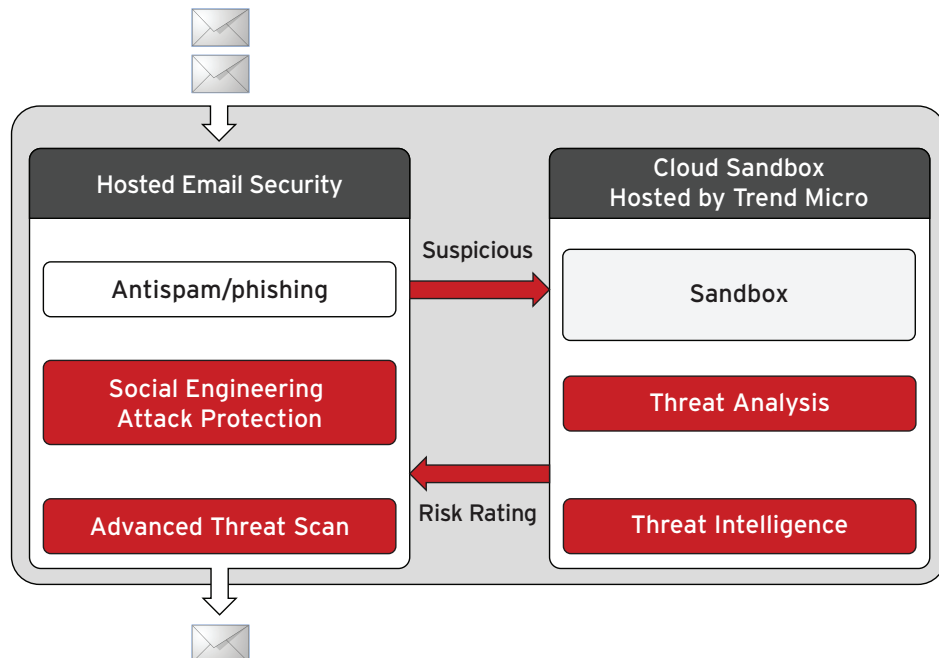
Advanced Threat Scan Engine

Detects advanced malware in PDF, MS Office, and other documents using static and heuristic logic to detect and examine abnormalities in addition to known and zero-day exploits.

Cloud Sandbox

Provides automatic in-depth simulation and analysis of potentially malicious attachments including executables and common office documents in a secure sandbox environment hosted by Trend Micro.

TREND MICRO™

Securing Your Journey to the Cloud

Hosted Email Security

Antispam/phishing

Social Engineering Attack Protection

Advanced Threat Scan

Suspicious

Risk Rating

Cloud Sandbox Hosted by Trend Micro

Sandbox

Threat Analysis

Threat Intelligence